CONFIRM CONTROLLER IS RECEIVING POWER FROM THE BOAT

If the controller is receiving 12v of power and the shade is not moving, confirm that voltage is not dropping by checking the voltage coming into the controller while trying to operate the shade. **NOTE** – 2 people are needed – one to test voltage and the other to operate the shade.

If the voltage drops then the system is not receiving sufficient power from the boat’s power supply. Confirm that either the batteries are charged, or that the boat is connected to shore power. If the voltage continues to drop, there may be an issue with the boat’s wiring connections.

For further assistance, contact SureShade at 877-333-8323.